



Consortium for Street Children

Child Protection Policy

Protecting children

Preventing abuse

Promoting ethical behaviour

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SECTION I: INTRODUCTION / BACKGROUND

I. 1. Definitions

Child

For the purposes of this policy, a “child” is defined as anyone under the age of 18, in line with the UN Convention on the Rights of the Child.

Child abuse

- According to the **World Health Organisation**, “Child abuse” or “maltreatment” constitutes ‘all forms of physical and/or emotional ill-treatment, sexual abuse, neglect or negligent treatment or commercial or other exploitation, resulting in actual or potential harm to the child’s health, survival, development or dignity in the context of a relationship of responsibility, trust or power.’¹
- **NSPCC** similarly specify “cruelty to children” or “child abuse” as ‘behaviour that causes significant harm to a child. It also includes when someone knowingly fails to prevent serious harm to a child. All forms of cruelty are damaging – it can be harder to recover from the emotional impact than from the physical effects.’²
- These definitions therefore point to **four types of cruelty**:
 - **Physical abuse**: including hurting or injuring a child, inflicting pain, poisoning, drowning, or smothering.
 - **Sexual abuse**: including direct or indirect sexual exploitation or corruption of children by involving them (or threatening to involve them) in inappropriate sexual activities.
 - **Emotional abuse**: repeatedly rejecting children, humiliating them or denying their worth and rights as human beings.
 - **Neglect**: the persistent lack of appropriate care of children, including love, stimulation, safety, nourishment, warmth, education, and medical attention.
- A child who is being abused may experience more than one type of cruelty.
- Discrimination, harassment, and bullying are also abusive and can harm a child, both physically and emotionally’.

Child protection

A broad term to describe philosophies, policies, standards, guidelines and procedures to protect children from both intentional and unintentional harm. In the current context, it applies particularly to the

¹ The WHO definition of Child Abuse as defined by the Report of the Consultation on Child Abuse Prevention WHO – 1999.

² Definition taken from *Are you worried about the safety of a child?*, NSPCC, 2002, available to download from <http://www.nspcc.org.uk/documents/safetyofchild.pdf>.

duty of organisations - and individuals associated with those organisations - towards children in their care.

Direct contact with children

Being in the physical presence of a child or children in the context of the organisation's work, whether contact is occasional or regular, short or long term. In the UK this could involve delivering talks to schools, churches and youth groups. Overseas this could involve project / site visits and attending conferences at which children are also present. [N.B. this list of examples is not exhaustive].

Indirect contact with children

- 1) Having access to information on children in the context of the organisation's work, such as children's names, locations (addresses of individuals or projects), photographs and case studies.
- 2) Providing funding for organisations that work 'directly' with children. Albeit indirectly, this nonetheless has an impact on children, and therefore confers upon the donor organisation responsibility for child protection issues.

[N.B. this list of examples is not exhaustive].

Partner

For the purposes of this policy:

- 3) An overseas organisation that receives funding from a UK-based organisation, whether funding is occasional or regular, short or long term, for a specific project or towards core costs and regardless of the amount of money involved.
- 4) An overseas organisation involved in project work with a UK-based organisation, whether the project relationship is short or long term, a one-off or regular / ongoing arrangement, and regardless of whether or not any funding is involved.

Policy

'A statement of intent that demonstrates a commitment to safeguard children from harm and makes clear to all what is required in relation to the protection of children. It helps to create a safe and positive environment for children and to show that the organisation is taking its duty and responsibility of care seriously.'³

³ *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 1 (Policy).

I. 2. CSC Overview

CSC is a network of UK-based NGOs and individuals that provide funding, operational partnership, training, advocacy and campaigning support for street children projects around the world. CSC is also a UK-registered charity in its own right with a London-based secretariat. Founded in 1993, CSC's primary objectives are to improve the quality and stability of projects that serve street children – some of the world's most vulnerable and socially excluded children – and to prevent further generations from being forced to live and work on the streets. It achieves this by undertaking capacity building, advocacy and policy development for its member agencies and other NGOs.

I. 3. Mission Statement

Working collaboratively with its members, the Consortium for Street Children co-ordinates a network for distributing information and sharing expertise around the world. Representing the voice of many, we speak as one for the rights of street children wherever they may be.

I. 4. Vision Statement

The Consortium for Street Children believes in collective action as a force for change: to protect children at risk, to promote their human rights and to prevent future generations from suffering the same lack of choices that presently force children onto the street. We believe that it is possible to achieve better lives for street children, and we believe that the way to do this is through the children themselves. By working together to implement crucial societal changes we can ensure that street children have a better option: the chance to shape their own lives in the manner of their choosing.

I. 5. Child Protection Policy Overview

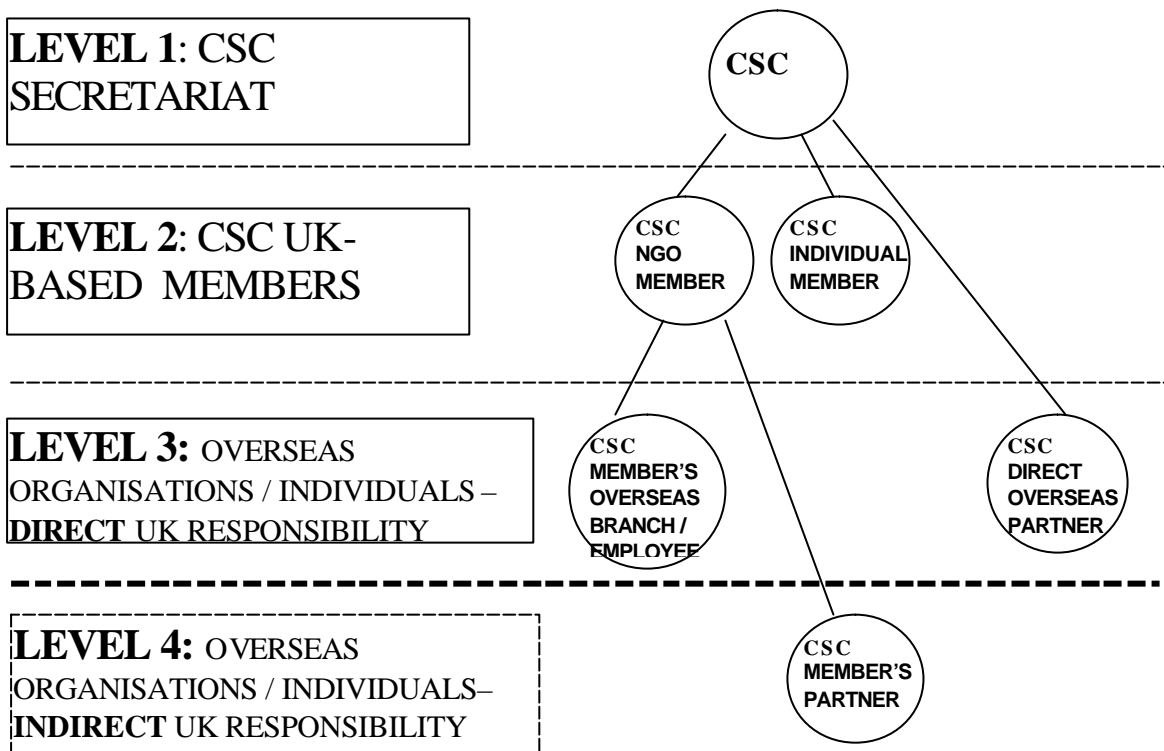
CSC's commitment to promoting awareness and standards of child protection extends to the four levels of its structure:

1. CSC Secretariat in London;
2. CSC's UK-based members (organisations and individuals);
3. Overseas organisations and individuals for which CSC members and CSC Secretariat have *direct* responsibility (CSC members' overseas branches / field offices and/or direct employees and CSC Secretariat's direct overseas project partners⁴);
4. Overseas organisations and individuals for which CSC members and CSC Secretariat have *indirect* responsibility (e.g. CSC members' overseas project partners⁵).

The following policy represents the first step in addressing CSC's responsibilities in relation to levels 1, 2 and 3 as well as outlining a commitment to working towards implementation at level 4.

⁴ See Section I.11 for definition of 'partner'.

⁵ See Section I.11 for definition of 'partner'.



I. 6. CSC statement of intent in relation to Level 4 implementation (implementation of child protection issues for overseas organisations under indirect UK responsibility):

CSC’s child protection principles as outlined in this policy are based on the human rights standards of the UN Convention on the Rights of the Child that are *universally and cross-culturally applicable* (see section I.7.) However, whilst maintaining a strong commitment to these principles (i.e. duty of care and protection in the best interests of the child), and in the belief that such fundamental principles are not culturally negotiable, CSC nonetheless recognises:

- The difficulties faced by some Southern agencies in developing child protection policies overseas, in situations of scarcity of resources and lack of knowledge, supportive systems and legislative frameworks;
- The need for participatory, locally determined child protection policies and an agreement about the role that Northern actors, including the CSC, should play in this process;
- That where child protection policies are not in place, time will be needed to develop, write and institute them;
- That the CSC Secretariat, in collaboration with its members, has an important capacity building role to play in this process.

In the light of this understanding, *at this stage*, CSC's current child protection policy, as outlined in this document, is binding only for organisations and individuals at levels 1, 2 and 3 (see above). However, CSC Secretariat commits to working together with its members and overseas partners to promote and support progressive implementation of child protection at level 4 as a matter of priority. By signing the 'Statement of Commitment to CSC's Child Protection Policy' as required by this Policy (see Appendix 8), individuals and organisations pledge to work with CSC Secretariat towards such implementation.

I. 7. CSC's core child protection principles and values

- **The legal basis – the UNCRC: CSC's Child Protection Policy is firmly based on the principles of the UN Convention on the Rights of the Child.** Taken holistically, the CRC provides a comprehensive framework for the protection, provision and participation of all children without discrimination to ensure their survival and development to the maximum extent possible. On the understanding that the CRC must be read as a whole, the following articles nevertheless form the specific basis of child protection: 1 (definition of 'child'), 2 (non-discrimination), 3.1 (the best interests of the child), 3.2 (duty of care and protection), 3.3 (standards of care), 6 (survival and development), 12 (participation), 13 (freedom of expression), 19 (protection from violence), 25 (periodic review of placements), 32, 33, 34, 36, 37(a) (protection from economic exploitation, substance abuse, sexual abuse and exploitation, 'all other forms of exploitation'; torture, cruel, inhuman or degrading treatment or punishment), 39 (physical and psychological recovery and social reintegration).⁶
- **The moral basis – a non-negotiable duty:** The Consortium for Street Children believes that NGOs working for street children's rights have an absolute duty to protect this already vulnerable group from abuse, mistreatment, and exploitation from within organisations intended for their benefit. *This duty is imperative and non-negotiable. Without adequate standards and mechanisms of protection in place, an organisation is not only failing in its primary duty of care, but may also be negligently or recklessly fostering an environment of abuse.*
- **An end to silence:** Silence breeds abuse and exploitation of children. Paedophiles will seek out organisations with weak communication structures and thrive where secrecy and shame prevail. Furthermore, without proper policies and explicit procedures in place, NGOs are extremely vulnerable to false allegations of child abuse. CSC therefore believes in:
 - creating an environment where issues of child protection are discussed openly and are understood between children and adults;
 - promoting open lines of communication both internally and externally within and between organisations to improve awareness and implementation of child protection policies and practices;
 - creating a framework to deal openly, consistently and fairly with allegations concerning both direct and indirect abuse.
- **Children's participation – a space and a voice:** Creating a space where children feel able and willing to speak out about abuse, free from abusers, empowers them to become actors in their own

⁶ For full text of these Articles see APPENDIX 7.

protection without further discrimination or shame. “Children have the right to communication – to enable them to receive information, to ask questions, to make choices, and to make decisions.”⁷ CSC believes that helping children to find a voice is an essential step to helping them to claim their individual rights. *Children will only benefit from this policy if they are aware of their rights and are given the proper environment in which to exercise them.*

- **Taking it further:** Child protection is not just about reading and signing a piece of paper: the policy sets out guidelines and standards that must be put into practice. These include, amongst other measures: recruitment procedures, review of management structures, creation of a space for children to speak out, staff training, and development of transparent protocols. *‘Above all, it must be remembered that it is the children, not the standards, that are sacrosanct; and although abuse must never be tolerated, the standards are no more than a tool in the service of promoting the welfare of children.’*⁸
- **Capacity building:** CSC understands the need for capacity building on issues of child protection and appreciates the constraints and conditions under which organisations operate. CSC is committed to undertake such capacity building in partnership with others.
- **Challenging complacency:** Resistance to addressing child protection issues may come from lack of understanding of the nature of child abuse, lack of commitment to the organisation / programme, and a sense that child abuse happens elsewhere. Organisations should ask themselves: “If safety and well being of children are not at the centre of the organisation’s programme / activities, then why not?” ‘It is unfortunate and unacceptable that it will take an horrendous incident to shock some organisations into action’. CSC will challenge complacency as a matter of course.⁹
- **These principles underlie all of the following standards set out in this document.**

I. 8. What is a Child Protection Policy?

A Child Protection Policy provides a framework of principles, standards and guidelines on which to base individual and organisational practice in relation to areas such as:

- Creating a ‘child safe’ and ‘child friendly’ organisation (in relation to environmental safety as well as protection against physical, psychological and sexual abuse)
- Prevention of abuse
- Guidelines for appropriate and inappropriate behaviour/attitude
- Personnel recruitment and training
- Recognising, reporting and reacting to allegations of abuse
- Guidelines for communications regarding children

⁷ Quoted from Sense International Child Protection Policy, Section 2.1.2

⁸ *Setting the Standard: A common approach to Child Protection for international NGOs*, anonymous INGO quotation, p.6.

⁹ Adapted, with selected quotations, from ECPAT Australia, *Choose with Care*, p.34.

This policy is not solely directed towards sexual abuse, but rather encompasses all aspects of child protection including, but not limited to: disciplinary measures, health and safety measures, physical harm, working with information about children, proper recruitment and managerial procedures, and the ramifications of misconduct.

1. 9. What a Child Protection Policy is not:

Signing this policy does not absolve organisations from further action. It is the beginning, not the end of child protection. This policy is not solely directed towards sexual abuse. This policy is not exclusive to organisations working directly with children on a regular basis; it applies to every individual and organisation affiliated with CSC in any way: *“Many organisations – especially those that do not work directly with children – do not believe the standards are relevant to them because of many factors. [The CSC disagrees] and believes that every organisation (whether they work directly or indirectly with children, whether they are funding or being funded) must take responsibility for child protection.”*¹⁰

1. 10. Why do we need a Child Protection Policy?

*‘Any international NGO should have a child protection policy if its direct or indirect beneficiaries include individuals under the age of 18’*¹¹

- As a network of organizations working for the rights of street children, it is our duty to ensure that our promotion of children’s rights includes specifically protecting children from accidental harm as well as deliberate abuse within organisations intended for their benefit. This policy will assist in fulfilling this duty.
- Street-involved children are especially vulnerable to abuse, exploitation, and ill-treatment at the hands of carers, other project workers, and those with access to their personal information. In the case of children who have run away from home, many have already experienced ruptured relationships of trust or abuse of an adult-child relationship in the form of physical, psychological or sexual abuse.
- Organisations working with vulnerable children have been, are and will continue to be vulnerable to harbouring abuse until the issues are brought into the open.
- Organisations without protection policies, guidelines and systems are more vulnerable to false or malicious accusations of abuse.

¹⁰ *Setting the standard: A common approach to child protection for international NGOs*, anonymous INGO quotation, p.4.

¹¹ *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 1 (Policy).

- Without proper policies, guidelines and procedures in place, allegations of abuse, whether founded or unfounded, can destroy an organisation's reputation. This will have serious implications for fundraising (thus undermining an organisation's entire portfolio of work, even beyond the scope of the particular project concerned) as well as damaging the reputation of the street children NGO sector as a whole.
- Because the potential for child abuse exists throughout the world, the Consortium for Street Children, as an international network, is ideally placed to promote awareness, sensitisation and standards of child protection and to engage in capacity building on this important issue.

I. 11. Who is bound by the Policy?

The Consortium for Street Children is involved at many levels, both nationally and globally, in working for the rights of street children. Each individual and organisation associated with CSC in any way is held accountable for good practice while working either 'directly' or 'indirectly' with children (see 'definitions', Section I.1). Each will be informed of the policy, and asked to sign a 'Statement of Commitment' to the principles contained herein. This policy will apply to the following three levels previously outlined in Section 1.5:

LEVEL 1: CSC Secretariat

LEVEL 2: CSC UK-based members

LEVEL 3: Overseas organisations and individuals under direct UK responsibility

LEVEL 4: Overseas organisations and individuals under indirect UK responsibility

[See Section III for flowchart and guidance on implementation of the policy at UK level].

I. 11. 1. LEVEL 1: CSC SECRETARIAT

I. 11. 1. 1. Staff

- CSC staff, those with paid full and part-time positions within the organization are bound to the commitment not only to abide by, but also to understand and promote the policies, guidelines, principles and practice of street children's protection in a child rights context. It is crucial that the staff of CSC uphold the highest standards of professional and ethical behaviour while working with CSC, because the actions of the staff members reflect the principles of the organisation.
- This document outlines the recruitment procedures for new staff members (see Section II.1).
- The format of management structure is outlined. Direct lines of communication throughout the staff must be implemented and a specific person assigned to be in charge of child protection issues.
- Each staff member will be:

- Required to obtain a Criminal Records Bureau standard disclosure check (if geographical jurisdiction of the CRB applies);¹²
- expected to sign the appropriate Statement of Commitment to CSC’s Child Protection Policy as a condition of employment (see Appendix 8 (A));
- expected to sign a personal declaration stating any criminal convictions, including those considered ‘spent’;
- expected to provide 2 contacts for referees.

I. 11. 1. 2. Interns and Volunteers

- CSC interns and volunteers are bound to the commitment not only to abide by, but also to promote the policies, guidelines, principles and practice of street children’s protection in a child rights context. It is crucial that the interns and volunteers of CSC uphold the highest standards of professional and ethical behaviour whilst associated with CSC, because the actions of the interns and volunteers ought to reflect the principles of the organisation.
- Because interns and volunteers are often employed temporarily, managers of interns and volunteers must stress the importance of child protection issues during initial induction training, and assess the actions of these workers, as part of the organisation’s general management and monitoring procedures, to ensure the policy provisions are understood and followed correctly.
- A copy of CSC’s Child Protection Policy is included in CSC’s Intern Induction Pack which is presented to every intern and volunteer.
- Each intern and volunteer will be:
 - Required to obtain a Criminal Records Bureau basic disclosure check (if geographical jurisdiction of the CRB applies);¹³
 - expected to sign the appropriate Statement of Commitment to CSC’s Child Protection Policy as a condition of working with CSC (see Appendix 8 (A));
 - expected to sign a personal declaration stating any criminal convictions, including those considered ‘spent’;
 - expected to provide 2 contacts for referees.

I. 11. 1. 3. Trustees and Other Officers

- CSC Trustees and other officers (e.g. Company Secretary) are bound to the commitment not only to abide by, but also to understand and promote the policies, guidelines, principles and practice of street children’s protection in a child rights context. It is crucial that the trustees of CSC uphold the highest standards of professional and ethical behaviour whilst associated with CSC, because the actions of the trustees reflect the principles of the organisation.
- This document outlines the recruitment procedures for new trustees (see Section II.1.2 & Appendix 5).

¹² See Appendix 6 for information on the CRB and descriptions of basic, standard and enhanced disclosure

¹³ See Appendix 6 for information on the CRB and descriptions of basic, standard and enhanced disclosure.

- Each Trustee will be:
 - Required to obtain a Criminal Records Bureau standard disclosure check (if geographical jurisdiction of the CRB applies);¹⁴
 - expected to sign the appropriate Statement of Commitment to CSC’s Child Protection Policy as a condition of appointment as a trustee (see Appendix 8 (A));
 - expected to sign a personal declaration stating any criminal convictions, including those considered ‘spent’;
 - expected to provide 2 contacts for referees.

I. 11. 1. 4. Contractors / Consultants

- Each individual or organisation whose services are used by CSC Secretariat, and which include direct or indirect contact with children¹⁵, such as consultants or contractors, will be made aware of CSC’s Child Protection Policy by being issued a copy of the Policy with relevant sections highlighted.
- If the type of work carried out involves **direct contact** with children, the following standards shall apply:
 - Each contractor will be:
 - expected to sign the appropriate Statement of Commitment to CSC’s Child Protection Policy as a condition of the contract (see Appendix 8 (A)) (whether organisation and individual);
 - required to obtain a Criminal Records Bureau *standard* disclosure check (if geographical jurisdiction of the CRB applies) (applies only to individual contractor);¹⁶
 - expected to sign a personal declaration stating any criminal convictions, including those considered ‘spent’ (applies only to individual contractor);
 - expected to provide 2 contacts for referees (applies only to individual contractor).
- If the type of work carried out involves **indirect contact** with children and/or information regarding children, the following standards shall apply:
 - Each contractor will be:
 - expected to sign the appropriate Statement of Commitment to CSC’s Child Protection Policy as a condition of the contract (see Appendix 8 (A)) (whether organisation and individual);
 - required to obtain a Criminal Records Bureau *basic* disclosure check (if geographical jurisdiction of the CRB applies) (applies only to individual contractor);¹⁷
 - expected to sign a personal declaration stating any criminal convictions, including those considered ‘spent’ (applies only to individual contractor);
 - expected to provide 2 contacts for referees (applies only to individual contractor).

¹⁴ See Appendix 6 for information on the CRB and descriptions of basic, standard and enhanced disclosure.

¹⁵ See Section I.11 for definition of ‘direct’ and ‘indirect’ contact.

¹⁶ See Appendix 6 for information on the CRB and descriptions of basic, standard and enhanced disclosure.

¹⁷ See Appendix 6 for information on the CRB and descriptions of basic, standard and enhanced disclosure.

- If the type of work carried out involves **no contact** with children, and no access to information regarding children, (e.g. office cleaner, accountant, auditor), then no formal procedure is necessary.

I.11.1.5 Responsibility for children brought from overseas to the UK

- [In general, children’s participation is best developed by working with children within their own environments and in the context of their own social support structures. Children’s participation should be integrated into programming on an ongoing basis as much as possible rather than being confined to participation in one-off events and consultations, especially those that take place outside the child’s local context. With this in mind, any decision to invite children to attend events in the UK must be taken in the best interests of the child with serious consideration given to the objectives and implications.]
- If the organisation undertakes any initiative (whether in a funding or facilitating role) to bring children from overseas to the UK for any purpose (e.g. attending conferences, exchange visits, consultations), both the organisation as a whole, as well as the individuals entrusted with the direct care of the children are responsible for ensuring compliance with all relevant aspects of this policy. The child / children will be accompanied by a designated chaperone at all times.
- The individuals entrusted with the direct care of the children must:
 - satisfy the procedures listed above in Section I.11.1 including signing the relevant Statement of Commitment to CSC’s policy, undergoing standard CRB disclosure (if geographic jurisdiction applies), providing a personal declaration of criminal convictions and 2 contacts for referees;
 - receive a specific briefing - in relation to the exact circumstances of the project - from the organisation’s designated child protection person / Officer; this briefing should include refresher training on the organisation’s Code of Behaviour, and ample opportunity for clarifying child protection principles and procedures;
 - be provided with contact details for 24 hour emergency support within the organisation for the duration of the child / children’s visit, as well as external emergency contact details (e.g. medical).
- Individuals within the organisation who are likely to come into contact with such children in the context of visits from overseas should, in addition to complying with the general policy requirements, receive refresher training on the organisation’s Code of Behaviour.
- Representatives of the organisation shall disseminate and promote copies of the Code of Conduct in all situations where the organisation is responsible for bringing children in contact with adults¹⁸

I. 11. 2. LEVEL 2: CSC UK-BASED MEMBERS

Because they are directly associated with CSC, every CSC organisational and individual member, whether working ‘directly’ or ‘indirectly’ with children (see Section I.1 for definitions), is bound to the principles

¹⁸ See also Section II.4.1

contained in this policy. See the implementation flowchart and guidance in Section III for further clarification. Specifically:

I. 11. 2. 1. CSC's UK-based *individual* members will be:

- expected to read CSC's Child Protection Policy and sign the relevant 'Statement of Commitment' attached to this policy document (see Appendix 8 (B));
- Required to obtain a Criminal Records Bureau standard disclosure check (if geographical jurisdiction of the CRB applies);¹⁹
- expected to sign a personal declaration stating any criminal convictions, including those considered 'spent';
- expected to provide 2 contacts for referees.

I. 11. 2. 2. CSC's UK-based *organisational* members *with existing child protection policies of their own* will be:

- expected to submit a copy of the policy to CSC Secretariat Child Protection Officer to check compliance with CSC's essential minimum standards outlined in Appendix 1. CSC Secretariat will then either issue a letter confirming CSC acceptance of the policy, or enter into dialogue with the organisation concerned to negotiate any changes that may be required in order to bring the policy into compliance with CSC's essential minimum standards;
- expected, in addition, to identify and name a senior individual within the organisation who will be held accountable for reading CSC's Child Protection Policy and signing, on behalf of the organisation, the relevant 'Statement of Commitment' attached to this policy document (see Appendix 8 (C));
- expected to provide CSC Secretariat with the name of a contact person within the organisation for communication on child protection issues.

I. 11. 2. 3. CSC's UK-based *organisational* members *without an existing child protection policy of their own* will be:

- expected to develop their own child protection policy which conforms to CSC's essential minimum standards outlined in Appendix 1. [*N.B. assistance with this process will be available from CSC Secretariat*]; or
- expected to adapt CSC's own Child Protection Policy for their own use, ensuring that any adaptation still conforms to CSC's essential minimum standards outlined in Appendix 1. [*N.B. assistance with this process will be available from CSC Secretariat*];
- expected, in addition, to identify and name a senior individual within the organisation who will be held accountable for reading CSC's Child Protection Policy and signing, on behalf of the organisation, the relevant 'Statement of Commitment' attached to this policy document (see Appendix 8 (C)).
- expected to provide CSC Secretariat with the name of a contact person within the organisation for communication on child protection issues.

¹⁹ See Appendix 6 for information on the CRB and descriptions of basic, standard and enhanced disclosure.

I. 11. 2. 4. Organisations and individuals applying for CSC membership will be:

- expected to read CSC’s Child Protection Policy and sign the relevant ‘Statement of Commitment’ attached to this policy document (see Appendix 8 (F));
- expected, on acceptance into CSC membership, to comply with the relevant requirements for CSC UK-based members as outlined in Sections I.11.2.1, I.11.2.2 or I.11.2.3.

I. 11. 3. LEVEL 3: OVERSEAS ORGANISATIONS AND INDIVIDUALS UNDER DIRECT UK RESPONSIBILITY

I.11.3.1. CSC members’ overseas branches and/or direct employees: Any organisation based overseas that is a field office / country office / ‘branch’ of a CSC UK-based member organisation, or any overseas individual directly employed by a CSC UK-based member organisation should be considered as an extension of the UK-based organisation and thereby *specifically included in, and bound to, the UK-based member organisation’s existing or intended child protection policy* as set out in Section I.11.2.2 and I.11.2.3 above. Inclusion of such organisations or individuals into CSC UK-based members’ child protection policies shall be the responsibility of the CSC UK-based member concerned.

I.11.3.2. CSC direct overseas partners²⁰: Any overseas organization with which CSC Secretariat enters into a direct relationship is bound to CSC’s Child Protection Policy and guidelines. This includes those who are recipients of CSC’s Small Grant Scheme, capacity building partners and project partners. They will be:

- expected to identify and name a senior individual within the organisation who will be held accountable for reading CSC’s Child Protection Policy and signing, on behalf of the organisation, the relevant ‘Statement of Commitment’ attached to this policy document (see Appendix 8 (D));
- expected to provide CSC Secretariat with the name of a contact person within the organisation for communication on child protection issues.

I. 11. 4. LEVEL 4: OVERSEAS ORGANISATIONS AND INDIVIDUALS UNDER INDIRECT UK RESPONSIBILITY

I.11.4.1. CSC members’ partners²¹: will *progressively* be expected to comply with CSC’s child protection standards, supported by the capacity building commitment outlined in this policy from both CSC Secretariat and CSC’s UK-based members. (See ‘CSC Statement of intent in relation to Level 4 implementation (implementation of child protection issues for overseas organisations under indirect UK responsibility)’ in Section I.6 and relevant ‘Statement of Commitment’ from CSC members in Appendix 8 (C)).

²⁰ See definition of ‘partner’ in Section I.11.

²¹ See definition of ‘partner’ in Section I.1.

I.11.5

INDIVIDUALS ON PROJECT VISITS²² (E.G. DONORS, JOURNALISTS, RESEARCHERS AND SPONSORS²³):

- Anyone travelling overseas either as a representative of CSC, or where CSC is responsible for that person, e.g. donors, journalists and researchers, and who will have direct or indirect contact with children during the project visit, will be:
 - required to obtain a Criminal Records Bureau disclosure check (if geographical jurisdiction of the CRB applies): in the case of direct contact with children this will be a ‘Standard’ disclosure; in the case of indirect contact with children this will be a ‘Basic’ disclosure;²⁴
 - expected to sign the appropriate Statement of Commitment to CSC’s Child Protection Policy as a condition of the visit (see Appendix 8 (E));
 - expected to sign a personal declaration stating any criminal convictions, including those considered ‘spent’, and declaring any previous investigations or allegations made against them with respect to child protection issues;
 - expected to provide 2 contacts for referees;
 - expected to receive a specific briefing - in relation to the exact circumstances of the visit - from the organisation’s designated child protection person / Officer; this briefing should include training on CSC’s Code of Behaviour and CSC’s guidelines on communications about children (including use of images); in the case of journalists, they will also be issued a copy of CSC’s Media Guidelines in Relation to Street Children.

²² I.e. those individuals not covered by other, specific sections of the policy: i.e. ‘researchers’ here would not include paid contractors who would be covered under Section I.11.1.4.

²³ CSC Secretariat does not operate a child sponsorship scheme. However, some CSC UK-based members do operate such schemes. Sample guidelines on child protection issues in relation to child sponsorship are included in Appendix 3 for reference.

²⁴ See Appendix 6 for information on the CRB and descriptions of basic, standard and enhanced disclosure.

SECTION II: CSC CHILD PROTECTION POLICY

Our vision is to build a “child safe organisation”. We will work towards this by developing and implementing policies and procedures, to the best of our ability, to ensure the respect and wellbeing of children who come into contact with our organisation. The implementation of this policy and the guidelines outlined below should be based on a spirit of positive commitment at all times to the best interests of the child.

Each section of the policy is divided into 2 parts: the ‘essential’ minimum standards required for adequate implementation of CSC’s Child Protection Policy at the UK level, and additional, ‘desirable’ guidelines to further enhance these standards. Level 2 organisations (CSC organisational members) will be expected to develop their own child protection policies (if not already in place) that set out similar ‘essential’ standards, and as many of the ‘desirable’ guidelines as possible within their own organisational context. See Appendix 1 for a summarised checklist of these standards.

This document is required to be reviewed and updated one year after entering into force and thereafter a minimum of once every two years or whenever there is a major change in the organisation or in relevant legislation, to guarantee the best available policies for child protection. This policy is accompanied by a series of appended documents to assist stakeholders in the understanding and implementation of the standards contained in this policy.

II. 1. 1 Personnel Recruitment Procedure: Essential

There will be a thorough and standardised process within the organisation that applies to the recruitment of all employees, contractors, trustees, officers, interns and volunteers, whether paid or unpaid, full time or part time, temporary or long-term, having direct or indirect contact with children. The process shall include:

- A basic, standard or enhanced disclosure (depending on level of contact with children) through the Criminal Records Bureau²⁵ (if geographical jurisdiction of the CRB applies).
- The requirement for the potential employee to read, understand and accept compliance with the organisation’s Child Protection Policy and guidelines as part of the terms and conditions of employment. [This process could include signing the appropriate Statement of Commitment as a condition of employment (see Appendix 8 (A))].
- The requirement for the potential employee to sign a personal declaration stating any criminal convictions, including those considered ‘spent’.
- The required minimum of two character references (excluding family members and those who have known the applicant personally for less than 2 years²⁶).

²⁵ See Appendix 6 for information on the CRB and descriptions of basic, standard and enhanced disclosure.

²⁶ Adapted from Sense International Child Protection Policy, section 4.4.2.5.

II. 1. 2 Personnel Recruitment Procedure: Desirable

*'The quality of staff will be raised as the standards are put in place and the selection process becomes more rigorous. Employment will not just be geared towards eliminating abusers, but getting the best possible employees for the job.'*²⁷

Recommended procedure:

- Advertisements for vacancies that clearly state that a child protection policy, including screening procedures, is in place.
- A candidate specification that accompanies each job description, against which applicants are judged, to ensure that the best candidate for the job is selected, above and beyond child protection considerations.²⁸
- A standardized interview process.
- Attentiveness to anything suspicious in employment history (including gaps), and the use of references to clarify any areas of concern.
- One member of the recruitment panel will have undergone recruitment training specifically focussed on the issues of 'Choose with Care'. Where this is not possible, s/he will be informed by its principles, held in CSC's office²⁹.
- In the case of trustee recruitment, applicants should be required to sign a general 'Declaration of Qualification for Trusteeship' which should include specific mention of compulsory compliance with the organisation's child protection policy (see example in Appendix 5).
- "If [the] two referees are being used as an alternate arrangement to police checking [i.e. if geographical jurisdiction of the Criminal Records Bureau does not apply] then the existence of the referee must be confirmed [...] and the reference must be taken up."³⁰
- "Police checks will be considered to be valid for 3 years, although repeat police checks should be requested before this time should suspicions arise."³¹

²⁷ *Setting the Standard: A common approach to Child Protection for international NGOs*, anonymous INGO quotation, p.9.

²⁸ ChildHope Child Protection Policy, July 2001, section 2.2.

²⁹ "Choose with Care is an information and training programme designed to assist organisations establish a safe environment for the children and young people in their care". It is produced by ECPAT Australia. This guideline, and the information on Choose with Care is taken from ChildHope Child Protection Policy, July 2001, section 2.2.

³⁰ Adapted from Sense International Child Protection Policy, section 4.4.2.6.

³¹ Sense International Child Protection Policy, section 4.4.2.7.

II. 2. 1 Education and Training: Essential

There will be opportunities within the organisation to develop and maintain the necessary skills and understanding to safeguard children³². The opportunities shall include:

- An induction process for all employees, contractors, trustees, officers, interns and volunteers which includes: familiarisation with the Child Protection Policy and procedures³³; opportunities to learn about the nature of abuse, the effects of abuse and how to recognise and respond to concerns about child abuse³⁴.
- Employees, contractors, trustees, officers, interns and volunteers who will have direct contact with children either in the UK (e.g. through school or youth group contact) or overseas (e.g. through project visits) must be fully trained on the organisation's behaviour protocols and guidelines and must be clear on who to contact in the event of any concerns.
- Employees, contractors, trustees, officers, interns and volunteers who have access to information about children such as personal contact information, including their address, specific cases or incidents, or any other details of a child's personal life must be trained to fully understand what constitutes acceptable and unacceptable sharing of information regarding children.

II. 2. 2 Education and Training: Desirable

- The organisational atmosphere should encourage opportunities to question and learn about child protection issues.
- New employees, contractors, trustees, interns and volunteers should receive child protection training as soon as possible (and at least within 3 months) of taking up their position.
- Existing employees, contractors, trustees, interns and volunteers should receive child protection training within a designated time period (and at least within 3 months) of the Child Protection Policy coming into force.
- "It is recognised that lengthy training can be an additional burden on volunteers or on staff who work part time. Where possible, these limitations should be recognised and arrangements made to deliver the training in as accessible way as possible."³⁵

³² *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 8 (Education and Training) definition

³³ *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 8 (Education and Training), Criteria 8.1

³⁴ *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 8 (Education and Training), Criteria 8.2

³⁵ Sense International Child Protection Policy, section 4.4.4.5.

- “It is recognised that this training may raise personal issues for staff / volunteers – it is good practice for supervision and individual support to be offered to people undergoing child protection training.”³⁶
- A constant re-evaluation of circumstances regarding training and policy procedures will be administered, assuring a constant, up-to-date awareness of child protection issues within the organisation.

II. 3. 1 Management Structure: Essential

There will be a specific management process adopted in order to facilitate implementation of the child protection policy and procedures. The structure shall include:

- A designated person who is responsible for the implementation of the child protection policy. This role should reflect the nature and structure of the organisation and the person should have sufficient seniority and support to carry out the role. At each appropriate level or setting in the organisation there should be a named person/s to whom people can talk about child protection matters.³⁷
- Ongoing supervision, monitoring and support of individuals working directly with children, or with direct access to information on children which is integrated into the regular schedule of the supervisor / line manager.
- Regular, formal staff evaluations.
- The disclosure of personal information about children, including legal cases, should be limited to those employees, contractors, trustees, officers, interns and volunteers who need to know.
- Trustees must take responsibility to assure themselves that the organisation’s Child Protection Policy is being implemented.

II. 3. 2 Management Structure: Desirable

- The organisation should have open lines of communication where understanding abuse and listening and responding to concerns are the main priority. It should create an atmosphere of support and encouragement for those who feel it necessary to report concerns, as child protection is a difficult issue to confront. It should promote a positive environment for giving and receiving feedback.
- The management should reflect the organization’s core principles and values, upholding a professional approach toward child protection issues and demonstrating awareness of matters of abuse.

³⁶ Sense International Child Protection Policy, section 4.4.4.6.

³⁷ *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 2 (Procedures and systems), Criteria 2.4.

- Regular internal and external project inspections are recommended to ensure objectivity and transparency. External monitoring and feedback is not only beneficial as a child protection measure, but also as a way to constantly reevaluate the structures and efficiency of an organisation’s programmes and projects as a whole.
- The responsibilities of the designated child protection person in an organisation may include:
 - ‘The development of a Child Protection Training Seminar and other training resources as required.
 - Promoting awareness and implementation of the policy throughout [the organisation].
 - Monitoring implementation of the policy and report annually to the [organisation’s trustees / management board].
 - Maintaining knowledge of best practice and statutory requirements.’³⁸

II. 4. 1 Behaviour Protocols: Essential

- There will be a Code of Conduct appropriate to the circumstances of the organisation to protect any child from abuse. The Code of Conduct shall include guidance on appropriate / expected standards of behaviour of adults towards children, and also of children towards other children³⁹.
- The Code shall reflect, as closely as possible, the guidelines set out in Section III.4 and shall specifically include: never hit or otherwise physically assault or physically or mentally abuse a child; never develop a sexual relationship with a child.
- The Code shall be prominently displayed / easily accessible for all organisation representatives.
- The Code of Conduct should be interpreted in a spirit of transparency and common sense, with the best interests of the child as the primary consideration.
- Representatives of the organisation shall disseminate and promote copies of the Code of Conduct in all situations where the organisation is responsible for bringing children in contact with adults⁴⁰.

II. 4. 2 Behaviour Protocols⁴¹: Suggested Guidelines

- **Minimising risk situations:**

³⁸ Adapted from Tearfund Child Protection Policy, May 2001, Part Two (Implementation Plan– Child Protection Officer).

³⁹ *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 4 (Codes of practice and behaviour), Criteria 4.2 and 4.3.

⁴⁰ E.g. In situations where the organisation is responsible (either in terms of funding or operational partnership) for field visits / consultations with children as part of overseas or UK conferences, all participants shall be provided with a copy of the Code of Conduct. Participants shall also have the opportunity to discuss any issues arising with a representative of the organisation.

⁴¹ These behaviour guidelines are based on the child protection policies of World Vision, Save the Children UK, Tearfund and Sense International.

- **Try to:** avoid placing yourself in a compromising or vulnerable position; be accompanied by a second adult whenever possible; meet with a child in a central, public location whenever possible; immediately note, in a designated organisational Child Protection Log Book or incident report sheet, the circumstances of any situation which occurs which may be subject to misinterpretation; keep in mind that actions, no matter how well intended, are always subject to misinterpretation by a third party.
 - **Try not to** be alone with a single child, including in the following situations: in a car (no matter how short the journey); overnight (no matter where the accommodation); in your home or the home of a child. Do not show favouritism or spend excessive amounts of time with one child.

- **Sexual behaviour:**
 - **Do not:** engage in or allow sexually provocative games with children to take place; kiss, hug, fondle, rub, or touch a child in an inappropriate or culturally insensitive way; sleep in the same bed as a child; do things of a personal nature that a child could do for him/herself, including dressing, bathing, and grooming; encourage any crushes by a child.

- **Physical behaviour:**
 - **Do:** wait for appropriate physical contact, such as holding hands, to be initiated by the child.

- **Psychosocial behaviour:**
 - **Do:** Be aware of the power balance between an adult and child, and avoid taking any advantage this may provide.
 - **Do not:** use language that will mentally or emotionally harm any child; suggest inappropriate behaviour or relations or any kind; act in any way that intends to embarrass, shame, humiliate, or degrade a child; encourage any inappropriate attention-seeking behaviour, such as tantrums, by a child; show discrimination of race, culture, age, gender, disability, religion, sexuality, or political persuasion.

- **Peer abuse:**
 - **Do:** be aware of the potential for peer abuse; develop special measures / supervision to protect younger and especially vulnerable children; avoid placing children in high-risk peer situations (e.g. unsupervised mixing of older and younger children).
 - **Do not:** allow children to engage in sexually provocative games with each other.

- **Physical environment:**
 - **Do:** develop clear rules to address specific physical safety issues relative to the local physical environment of a project (e.g. for projects based near water, heavy road traffic, railway lines).

II. 5. 1 Communications about Children: Essential

“Street children are not just outlaws or waifs appearing in photographs as part of the urban scenery. They are human beings, each with their own history, problems, necessities and hopes...they are not objects of concern, but individual children who are subjects of human rights.”⁴²

There will be a set of Communication Guidelines to control confidential information regarding children and to prevent the presentation of degrading images of children through the organisation’s publications and website. The Communication Guidelines shall include:

- Every child has a right to be accurately represented through both words and images. The organisation’s portrayal of each child must not be manipulated or sensationalized in any way. Children must be presented as human beings with their own identity and dignity preserved.
- Avoid:
 - Language and images that could possibly degrade, victimise or shame children;
 - Making generalisations which do not accurately reflect the nature of the situation;
 - Discrimination of any kind;
 - Taking pictures out of context (e.g. pictures should be accompanied by an explanatory caption where possible).
- In images, children should be appropriately clothed and not depicted in any poses that could be interpreted as sexually provocative.
- Personal and physical information that could be used to identify the location of a child within a country and cause them to be put at risk should not be used on the organisation’s website or in any other form of communication for general or public purposes.⁴³
- Always ask permission from the child / children themselves before taking photographs except under exceptional circumstances, based on the child / children’s best interests, where this might not be possible or desirable.

⁴² Judith Ennew, ‘Why the Convention is Not About Street Children’, in *Revisiting Children’s Rights: 10 years of the UN Convention on the Rights of the Child*, Kluwer Law International, 2000, p. 180.

⁴³ See Appendix 3 for Guidelines on Child Sponsorship Programmes.

II. 5. 2 Communications about children⁴⁴: Desirable

- It is important that text and images included in any print, broadcast or electronic materials such as brochures, publications, reports, videos or websites depict an accurate and balanced depiction of children and their circumstances. Sufficient information should be provided where possible as to their social, cultural and economic environment.
- Where children are indeed victims, the preservation of the child's dignity must nevertheless be preserved at all times. In these circumstances, 'before' and 'after' pictures are useful to depict a balance between victimisation and empowerment.
- To the greatest extent possible, the organisation should acquire informed consent / the permission of the child, child's guardian and/or NGO responsible for the child in order to use the image for publicity, fundraising, awareness-raising or other purpose (which should be made clear to the consent-giver).
- As far as possible, people [including children] should be able to give their own accounts rather than have people speak on their behalf, and people's [including children's] ability to take responsibility and action for themselves should be highlighted.⁴⁵
- Individuals or organisations requesting the use of your organisation's resources such as photographs should be required to sign an agreement with your organisation as to the proper use of such materials. The agreement could include a statement that any use of such materials for purposes other than what is agreed upon could subject the borrowing individual or organisation to legal action. Furthermore, failure to adhere to the agreed use of the material will result in the immediate termination of your organisation's permission to use the subject materials and/or require immediate return of all materials (including any copies made) provided by your organisation.⁴⁶

⁴⁴ The majority of these guidelines are based on the following sources: Code of Conduct: Images and messages relating to the Third World, Liaison Committee of Development NGOs to the European Union, April 1989, *Practical Guidelines*; World Vision Guidelines on the Use of Images and Messages Relating to the Developing World; World Vision Child Protection Policy.

⁴⁵ World Vision Guidelines on the Use of Images and Messages Relating to the Developing World, No. 3.

⁴⁶ Adapted from World Vision Child Protection Policy, section 8.4.

II. 6. 1 Reporting and reaction protocol: Essential

There will be a process for reporting and reacting to witnessed, suspected or alleged child abuse and/or violation of the Child Protection Policy which is made available to, and understood by, all employees, contractors, trustees, officers, interns and volunteers. The process will include:

- The guiding principle that the best interest of the child and the desire to secure the best outcomes for the child should always govern decisions regarding what action should be taken in response to concerns.⁴⁷
- A standardised system for reporting incidents, concerns and referrals and storing these securely.⁴⁸ 'Records should be signed and dated. [...] Records must be kept securely in a locked place to which access is restricted. Managers have a particular responsibility in maintaining the confidentiality of these records and must ensure that the records, or any information they contain, are made available only to relevant parties. The transfer of information – verbally, through the mail, electronically, etc. – should be done in such a way that confidentiality is maintained.'⁴⁹
- The obligation on all employees, contractors, trustees, officers, interns and volunteers to act immediately and report suspicions, however uncertain, to the designated person (or alternate designated person) in accordance with the organisation's reporting procedure (refer to Section II.6.2 and Appendix 2 for flowchart and response form). The designated person may in turn seek guidance on further action in the local context (if overseas) or from local social services and the police (if in the UK).
- The need for relevant contact details for child protection services, local social services department, police, emergency medical help and helplines (e.g. NSPCC) to be readily available and easily accessible to organisation representatives.
- The obligation on the organisation to take appropriate steps within its power to protect the child / children in question from further harm.
- Guidance on confidentiality and information sharing which clarifies that the protection of the child is the most important consideration.⁵⁰
- Guidance on dealing with allegations from a child that ensure that the child is treated with respect (see guidelines in section II.6.2 for further guidance).
- Arrangements for providing supervision and support to employees, contractors, trustees, interns and/or volunteers during and following an incident or allegation.⁵¹

⁴⁷ Tearfund Child Protection Policy, May 2001, Section D (Responding).

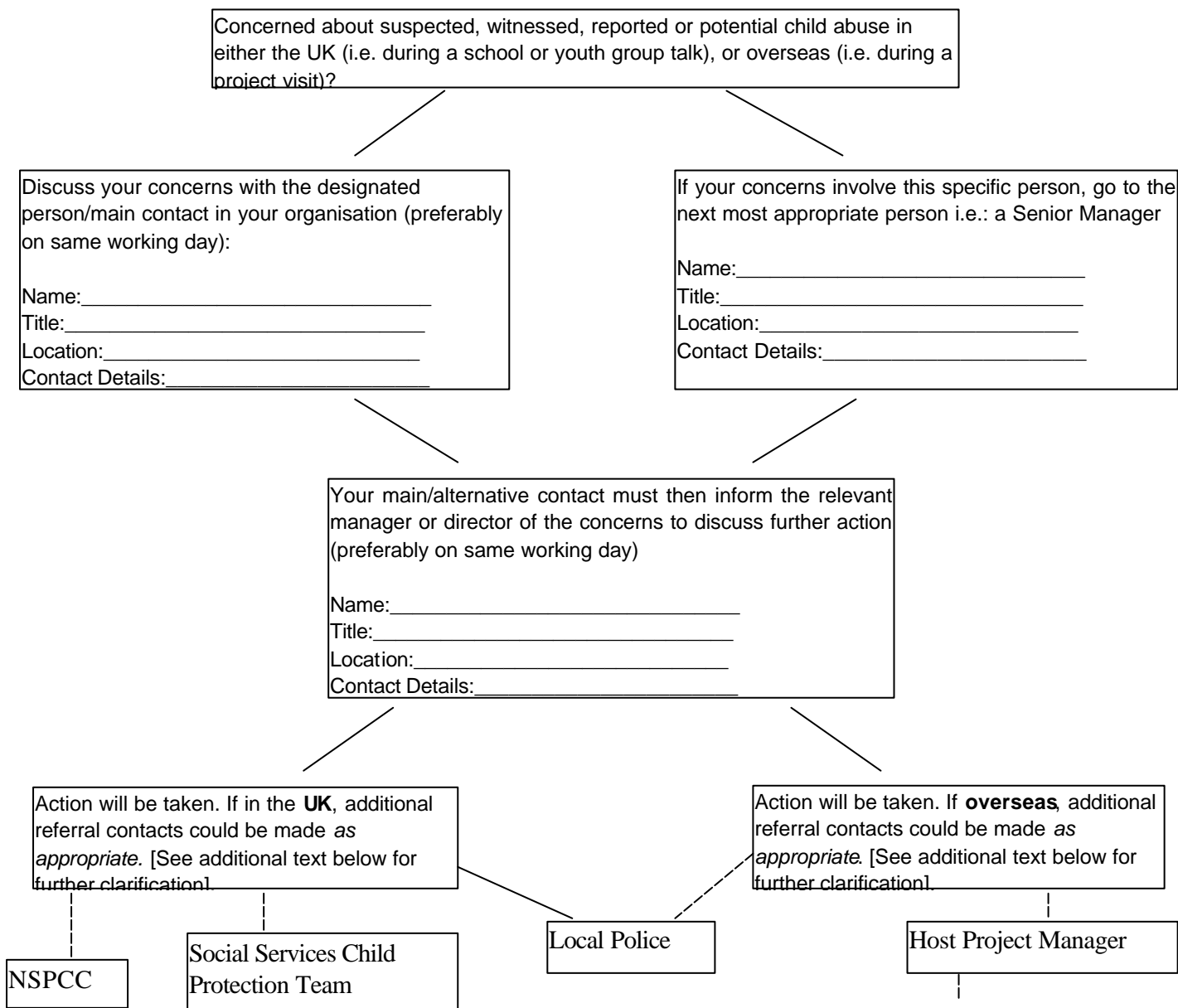
⁴⁸ *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 8 (Education and Training), Criteria 2.5.

⁴⁹ Save the Child UK Child Protection Policy, 1999, Section 5.5 (confidentiality).

⁵⁰ *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 8 (Education and Training), Criteria 2.7.

II. 6. 2 Reporting and reaction protocol: Recommended Guidelines

Sample Management Flowchart for Reporting Suspected Abuse⁵²



⁵¹ *Setting the Standard: A common approach to Child Protection for international NGOs*, Standard 8 (Education and Training), Criteria 9.5. See also Sense International Child Protection Policy, section 5.3 for detailed guidelines on proving support.

⁵² Based on tools and resources found in the child protection policies of SENSE International, Save the Children UK and Tearfund. ‘Host’ refers to all organisations where staff and others are visiting or working.

Refer to the Host's Child Protection Policy.

- See Appendix 2 for a sample reporting form.
- If your concerns involve immediate harm to a child, act without delay, as inaction may place the child in further danger.
- If you know any information about the maltreatment of a child, it is your responsibility to tell someone.
- 'In certain instances there will be the obligation for the organisation and its staff and others to report concerns to the appropriate external bodies. This will usually occur as a consequence of the reporting procedure. However, if urgent action is required in order to protect children then it may be prior to the reporting procedure'.⁵³
- **Action in the UK:** 'The responsibility for investigating allegations of child abuse in the UK (and many other countries) rests with the Police and local Social Service Department. The [organisation's designated child protection person / officer] will usually seek the advice of the Social Services, Police or NSPCC in deciding whether a formal referral to Social Services is necessary. Police and Social Services procedures will then be followed. If it is decided that external reporting should not take place then there must be a clear rationale for that decision which should be recorded. The decision not to report in such circumstances should be unanimously approved by the [relevant management personnel – e.g. Executive Director, Operations Director, the Child Protection Officer and the appropriate Leadership Team member for the area concerned]'.⁵⁴
- **Action overseas:** 'In some cases further communication with the host will be considered appropriate. The focus of this further communication will usually be to ensure that the host is aware of the concerns raised. It may also be to seek further clarification of the host's Child Protection Policies and procedures. In the case of some hosts it may be appropriate to suggest or offer support in helping them to develop appropriate policies and procedures.'⁵⁵

Allegations from a child⁵⁶

- When a child informs you that he/she is uncomfortable or concerned with a specific person's (adult or child) behaviour towards them or another child, the following steps must be taken:
- Reassure them that they were right to report the behaviour.
- Listen carefully and calmly to them and ask questions to clarify the allegation so that you will be able to later report the incident correctly.

⁵³ Tearfund Child Protection Policy, May 2001, Section C (Reporting- Making Reports).

⁵⁴ Tearfund Child Protection Policy, May 2001, Section D (Responding).

⁵⁵ Tearfund Child Protection Policy, May 2001, Section D (Responding).

⁵⁶ Based largely on Tearfund Child Protection Policy, May 2001, Section C.

- During the conversation, try not to repeat the same questions to the child, as this gives the child the impression that they did not give correct information the first time and they are not fully believed.
- Do not promise secrecy to the child. Inform the child that you must report the incident or inappropriate behaviour as it is in their best interest.
- Take proper steps to ensure the physical safety and psychological well being of the child. This may include referring them for medical treatment or to a psychologist.
- Make certain you distinguish between what the child has actually said and the inferences you may have made. Accuracy is paramount in this stage of the procedure.
- Do not permit personal doubt to prevent you from reporting the allegation to the proper supervisor.
- Let the child know what you are going to do next and that you will let them know what happens.⁵⁷

II. 7 Ramifications of Misconduct: Essential

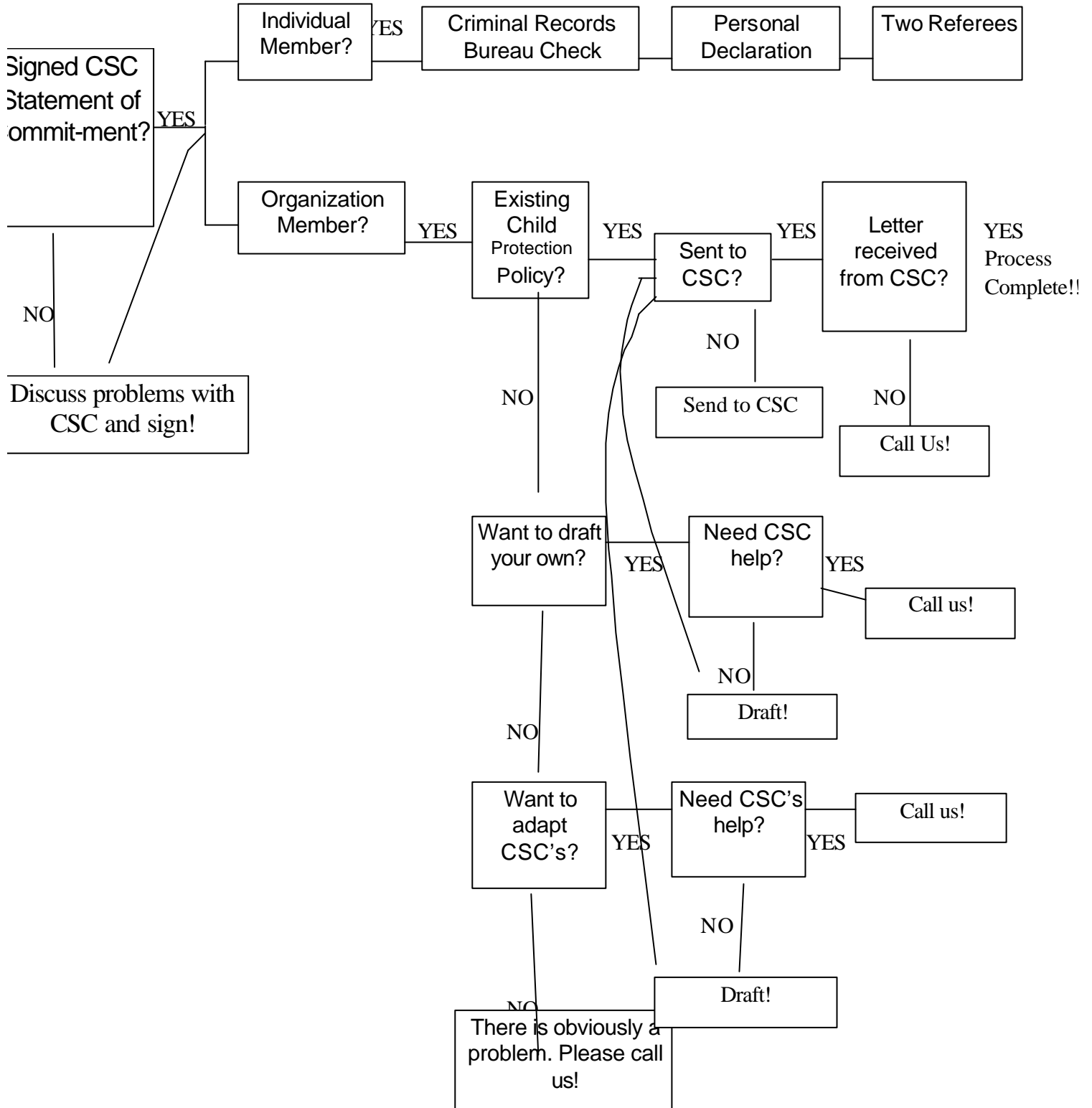
- If an allegation of a violation of the policies, guidelines, principles or practice of child protection is made concerning a named individual from a verifiable source against any employee, contractor, trustee, officer, intern or volunteer, they may be suspended from all activity / association with CSC pending the outcome of an independent investigation. Staff will continue to receive full pay during this time.
- Depending on the outcome of the independent investigation: 'If it comes to light that anyone associated with [the organisation] commits acts in relation to children – whether within or outside the context [the organisation's] work – which are criminal, grossly infringe children's rights, or contravene the principles and standards contained in this document, *the organisation will take immediate disciplinary action and any other action which may be appropriate to the circumstances*'. This may mean, for example, for:
 - Employees – disciplinary action / dismissal
 - Volunteers, trustees, officers and interns – ending the relationship with the organisation
 - Partners – withdrawal of funding / support
 - Contractors – termination of contract
- 'Depending on the nature, circumstances and location of the case, [the organisation] will also consider involving authorities such as the police to ensure the protection of children and criminal prosecution where this is appropriate.'⁵⁸
- The decision to suspend is not subject to challenge. When investigating and determining the concerns or complaints, the process should always be fair and any adverse determination should be open to challenge through an appeals process.

⁵⁷ Anti-Slavery International draft Child Protection Policy, Oct 2002, 'Raising and reporting of child abuse'.

⁵⁸ Adapted from Save the Children UK Child Protection Policy, 1999, Section 1.4 (Responsibilities Under this Policy)

SECTION III: IMPLEMENTATION

III. 1 Implementation Flowchart for CSC Members



III. 2 Implementation of CSC Child Protection Policy at UK Level:

CSC Secretariat will:

- **Distribute the CSC policy** to: CSC Secretariat (staff, interns, volunteers, trustees, officers and contractors) and CSC UK-based members (individual members and organisational members).
- Ensure that each of the parties specified above has **signed and returned to CSC** the appropriate **Statements of Commitment**. Provide assistance to those developing their own policy where necessary, and issue a letter of acceptance to members that have submitted child protection policies in line with the essential standards specified by CSC.
- Funding permitted, offer post-May 2004 initial training courses to educate members and associates on the issues of child protection, and subsequently hold seminars to update and inform relevant stakeholders about current developments in the areas of child protection.

Individual CSC UK-based members will:

- Sign the **Statement of Commitment Version B** and fax/post to CSC.
- Obtain a **Criminal Records Bureau** Standard disclosure check.
- Sign a **personal declaration** stating any criminal convictions, including those considered 'spent'
- Ensure that CSC has up-to-date contact details of **two referees**.

Organisational members with existing child protection policies will:

- Ensure that the **Statement of Commitment (Version C)** is signed by a senior representative and the designated Child Protection person from within their organization, and fax/post this to CSC.
- E-mail/post a copy of their existing **Child Protection Policy** to CSC, who will then assess whether it meets the essential standards as specified in the CSC policy.
- If the essential standards of the CSC policy are **not** compatible with those of their existing policy, CSC will provide assistance in adaptation to ensure compatibility. Following this, members will submit their adapted policy to CSC, who will then issue a letter of acceptance.
- Begin implementing the standards of said policy within their organization.

Organisational members without an existing child protection policy will:

- Ensure that the **Statement of Commitment (Version C)** is signed by a senior representative and the designated Child Protection person from within their organization, and fax/post this to CSC. Depending on their commitment, they will then:

- **Adapt the CSC Child Protection Policy to their own organization** (ensuring compliance with the essential standards). N.B. CSC will provide assistance with this if necessary. Submit the adapted policy to CSC for approval, who will then issue a letter of acceptance.

OR

- **Develop their own Child Protection Policy** in line with the essential standards specified in the CSC policy. N.B. CSC will provide assistance with this if necessary. Submit the new policy to CSC, who will check that the essential criteria as specified in the CSC policy have been met.
- Begin implementing the standards of said policy within their organization.

CSC Direct Overseas Partners should:

- Report all major concerns (if any) that might affect the organisation's ability to sign the Statement of Commitment. This involves explicitly documenting any specific points of CSC's Child Protection Policy that the organisation would not be able to comply with, accompanied by a justification for such non-compliance. This will then form the basis for constructive dialogue with CSC Secretariat;
- Identify a senior individual within the organisation to sign the Statement of Commitment as a compulsory criterion for partnership with CSC;
- Provide CSC Secretariat with the name of a contact person within the organisation for communication on child protection issues.

APPENDIX 1

CHECKLIST: Essential and Desirable Components of a Child Protection Policy

- Every organisational member of the Consortium for Street Children is required to put in place a child protection policy at UK level if they have not already done so.
- **This is the checklist of essential minimum standards against which CSC members' policies will be checked in order to ensure compliance with CSC's standards.**
- **It applies to existing policies of CSC members as well as those yet to be developed.**
- **If these essential criteria are not included in the member's policy, CSC Secretariat will enter into dialogue with the member to resolve any outstanding discrepancies.**
- Each member will then be issued a letter acknowledging compliance with CSC's child protection standards.
- **This process is a compulsory criterion for membership of CSC.**
- In addition to the essential minimum standards, a further set of non-binding but recommended 'desirable' guidelines are included to further assist CSC members in the implementation of child protection standards.

Both the essential and desirable components are explained in more detail in the body of CSC's Child Protection Policy (Section II).

[N.B.: this checklist refers to contents of child protection policies only. For checklists of broader elements that make up child protection implementation, see *Setting the Standard: A Common Approach to Child Protection for International NGOs*, www.peopleinaid.org]

1. PERSONNEL RECRUITMENT

ESSENTIAL	DESIRABLE
Appropriate level Criminal Records Bureau disclosure (if geographical jurisdiction applies)	Advertisements for job vacancies make reference to child protection policy and screening
Commitment to CPP must be a condition of employment	Candidate specification included with job description
Successful candidate must sign personal declaration of criminal convictions	Standardised interview process
Minimum of 2 character references (not family, more than 2 years relationship with candidate)	Attentiveness to suspicious gaps in employment history & use of references to clarify concern
	One member of recruitment panel has undergone training / is familiar with issues of (e.g.) 'Choose with Care'
	Trustee candidate to sign 'Declaration of Qualification' that includes reference to CPP
	In the absence of CRB applicability, 2 references must be verified and taken up
	Police checks considered valid for 3 years, with repeat checks before that time in case of suspicion

2. EDUCATION & TRAINING

ESSENTIAL		DESIRABLE	
Induction process for all representatives, inc. CPP principles and procedures, learning about, recognising and responding to child abuse		Organisational atmosphere encourages opportunities to question and learn about child protection issues	
Training on behaviour guidelines available for those with direct contact with children		New representatives to receive child protection training as soon as possible (within 3 months at latest)	
Training available on acceptable and unacceptable sharing of information on children		Existing representatives to receive child protection training within designated period of CPP coming into force (3 months)	
		Training should be flexible and accessible for part-timers and volunteers	
		Individual support available for individuals undergoing training (in light of sensitive issues)	
		Constant re-evaluation and updating of training and education	

3. MANAGEMENT STRUCTURE

ESSENTIAL		DESIRABLE	
Designated person to implement CPP		Open lines of communication; atmosphere of support and encouragement for reporting; positive environment for giving and receiving feedback	
Ongoing supervision, monitoring and support		Management should reflect core principles and values, uphold professional approach and demonstrate awareness of abuse	
Regular, formal staff evaluations		Regular internal and external project inspections	
Disclosure of personal information on children limited to those who need to know		Suggestions for role of designated child protection person	
Trustees' / Executive Body overall responsibility / oversight to ensure implementation			

4. BEHAVIOUR PROTOCOLS

ESSENTIAL		SUGGESTED GUIDELINES	
Code of Conduct developed as appropriate to the organisation including the following essentials and using the suggested guidelines for further guidance: never abuse a child in any way; never develop a sexual relationship with a child		Minimising risk situations: Try to: avoid placing yourself in a compromising / vulnerable position; be accompanied by a second adult; meet a child in a public location; have a transparent reporting procedure for specific incidents that occur; Try not to be alone with a single child in (e.g.) a car, overnight, your or the child's home; do not show favouritism / spend excessive amounts of time with one child.	
Display the Code prominently / make it easily accessible for all organisation representatives		Sexual behaviour: Do not engage in / allow sexually provocative games; kiss, hug, fondle, rub or touch in an inappropriate / culturally insensitive way; sleep in same	

		bed; do things of a personal nature; encourage crushes.	
Guidance to interpret the Code in a spirit of transparency and common sense, with the best interests of the child as the primary consideration		Physical behaviour: Try to wait for appropriate contact, e.g. holding hands, to be initiated by the child	
Representatives to promote copies of the Code in all situations where the organisation is responsible for bringing children in contact with adults		Psychosocial behaviour: Do be aware of the adult-child power balance and avoid abusing it; Do not use language to harm; suggest inappropriate behaviour or relations; act in any way intended to embarrass, shame, humiliate or degrade; encourage attention-seeking behaviour (e.g.) tantrums; show any discrimination whatsoever.	
		Peer abuse: Do be aware of potential for peer abuse; develop special supervision measures for younger / esp. vulnerable children; avoid placing children in high-risk peer situations (e.g. unsupervised mixing of older and younger children); Do not allow sexually provocative games amongst children.	
		Physical environment: Do develop clear rules to address specific physical environments (e.g. for projects near heavy traffic, water, railway lines etc.)	

5. COMMUNICATIONS ABOUT CHILDREN

ESSENTIAL		DESIRABLE	
Communication Guidelines developed including the following essentials and as many desirables as possible:		Accurate and balanced portrayal of children, with emphasis on dignity and as much reference as possible to their social, cultural and economic environment	
Accurate representation of children: avoid manipulation or sensationalising text and images; emphasis on dignity		Balanced portrayal even in cases of 'victimhood' (recommended use of 'before' and 'after' images / stories)	
Avoid: degrading, victimising or shaming language and images; making inaccurate generalisations; discrimination of any kind; taking pictures out of context (try to provide informative caption)		Acquire permission of child / guardian / responsible NGO to use images for publicity / fundraising / awareness (informed consent) as much as possible	
Children must be appropriately clothed in images and not in sexually provocative poses		Let people give their own accounts as much as possible rather than others speaking on their behalf; highlight ability of people to take responsibility and action for themselves	
No personal and physical information to identify location of a child and that could put them at risk to be put on website or in communications		Establish system of signed consent for use of organisation's visual materials by outside individuals / organisations with ramifications for misconduct	
Always ask permission before taking photos of children except in exceptional circumstances			

6. REPORTING & REACTION PROTOCOL

ESSENTIAL	RECOMMENDED GUIDELINES
Guiding principle of the best interests of the child	Develop and make available a standardised reporting form
Standardised process clearly outlined and made available to all representatives to include reporting and storing information	Develop and make available a standardised management flowchart for reporting suspected abuse
Obligation on all representatives to report all concerns immediately to designated person/s who in turn may seek guidance in the local context (if overseas) or from local social services and the police (if in the UK)	Further guidelines on dealing with allegations from a child: reassure; listen carefully and calmly; try not to repeat questions; do not promise secrecy; take steps to ensure their safety; distinguish between what the child actually said and your interpretation; do not permit personal doubt to prevent you from reporting
Relevant contact details for child protection services, social services department, police, emergency medical help and helplines (e.g. NSPCC) readily available and easily accessible to representatives	
Obligation to take appropriate steps within the organisation's power to protect the child from further harm	
Guidance to all representatives on confidentiality and information sharing	
Guidance on dealing with allegations from a child that ensure that the child is treated with respect	
Arrangements to provide supervision and support to those affected during and following an allegation	

7. RAMIFICATIONS OF MISCONDUCT

ESSENTIAL
In the case of an allegation by a named individual from a verifiable source, accused individual to be suspended (on full pay if relevant) pending outcome of an independent investigation
Outline disciplinary and other steps which may include reporting to the police
Adverse determination from an investigation should be open to challenge through an appeals process

APPENDIX 2

Sample Report Form for Suspected Abuse⁵⁹

If you have knowledge that a child's safety might be in danger, please complete this form to the best of your knowledge. Please note that child protection concerns must be reported directly to the designated contact person immediately (preferably within the same working day). You may wish to complete this form *before* contacting the designated person in your organisation's reporting process *or* you may wish to complete the report *after* contacting the designated person. This report is to be used as a tool to develop the most un-biased information-based report possible. For confidentiality reasons, the report should be written and signed solely by you. It should only be sent *only* to the designated contact person. It will be held in a safe and secure place and treated in the strictest confidence.

1. About You

Your name: _____

Your job title: _____

Workplace: _____

Your relationship to the child: _____

Contact details: _____

2. About the Child

Child's name: _____

Child's gender: _____

Child's age: _____

Child's address: _____

Child's guardians: _____

3 About your Concern

Was the abuse observed or suspected? _____

Is this concern based on first hand information or information divulged to you by someone else?
(If so who?) _____

⁵⁹ Based on tools and resources from Child Protection Policies of SENSE International and Tearfund.

Did the child disclose abuse to you? _____

Date of the alleged incident: _____

Time of the alleged incident: _____

Location of the alleged incident: _____

Name of alleged perpetrator: _____

Job title: _____

Nature of the allegation: _____

Your personal observations (*visible injuries, child's emotional state, etc.*) [N.B. Make a clear distinction between what is fact and what is opinion or hearsay]

Exactly what the child or other source said to you [if relevant] and how you responded to him or her: [Do not lead the child. Record actual details]

Any other information not previously covered:

Were there any other children/people involved in the alleged incident? _____

Action Taken:

Signed: _____

Date: _____

APPENDIX 3

Sample Guidelines for Child Sponsorship Programmes

Recommended guidelines⁶⁰:

- 1) Develop a comprehensive, user-friendly 'Sponsorship Handbook' that includes child protection standards to be followed as well as specific guidelines for visits. Compliance with the standards outlined in this Handbook must be compulsory.
- 2) Staff with responsibility for child sponsorship programmes / administration should, in addition to receiving regular organisational child protection training, receive training in relation to the specific issues raised by sponsorship such as communication guidelines, confidentiality of information (storage and communication), reporting and response procedures in relation to unannounced / unaccompanied visits, detection of possible irregularities in requests related to sponsorship etc.
- 3) If any concerns are raised in relation to a sponsorship application, the case will be discussed with the Chief Executive before a decision is made. If the application for sponsorship is declined or sponsorship brought to a close, the relevant programme manager will write to the individual advising them of the decision and the reason. All consultation and decisions will be recorded.
- 4) A sponsored child's history, picture folders and photographs of children must be stored in locked and secure facilities to which a limited number of people have access.
- 5) All sponsor correspondence with a sponsored child must be reviewed for inappropriate or suggestive comments, requests or obscenities, including political or religious comments that could cause offence, and to ensure that letters do not contain the sponsor's contact details. (This is to ensure that the sponsor is protected from receiving begging letters from people unconnected with the sponsored child). Where the sponsor writes in the child's local language that cannot be screened by someone at the organisation, this is clearly marked and the overseas partner / Field Office asked to check the content. In the event of inappropriate correspondence being discovered, it will be returned to the sponsor explaining the organisation's concerns. The organisation reserves the right to decline sponsorship or sever the sponsorship relationship.
- 6) At the time of sponsorship, sponsors must be advised that the organisation's policy prohibits unannounced visits. Sponsors requesting a visit must be asked to sign a statement that they have received and understood the organisation's visit policy.
- 7) A sponsor and his or her sponsored child must not exchange home addresses.

⁶⁰ Based on Plan UK and World Vision UK Child Protection Policies.

- 8) Staff must be aware of the organisation's policy on the use of the World Wide Web. Sponsors must be advised that information via the World Wide Web is provided as a service and is not to be downloaded or redistributed to another site. Any posting on the World Wide Web must have a clear warning that the information is not to be downloaded or redistributed for any reason. Such activity could subject the user to legal action by the organisation.
- 9) The organisation will not facilitate the visit of any child to a sponsor's country or facilitate the adoption of children. Any request for such assistance will be tactfully declined.
- 10) The organisation reserves the right to terminate sponsors' relationships with the organisation for child protection or any other reasons.

SPONSOR VISITS TO THE ORGANISATION'S PROJECTS

- 1) In order to ensure that all possible steps are taken to protect sponsored children, their families and communities from those who may wish to exploit or abuse them, **all** sponsor visits will be arranged through the organisation. Sponsors are encouraged to make their request to the organisation at least 8 weeks in advance of the requested visit.
- 2) The organisation's overseas partner / field office is required to refer any sponsor, or friend of a sponsor, attempting to bypass this procedure to the organisation's headquarters, and also to report the incident to the organisation's headquarters. The sponsor will then be contacted by the organisation.
- 3) On receiving a request to visit a project from a sponsor, the organisation will check the sponsor's record. A letter will be sent drawing attention to the visit guidelines outlined in the organisation's Sponsorship Handbook.
- 4) The sponsor will be:
 - required to obtain a Criminal Records Bureau disclosure check (if geographical jurisdiction of the CRB applies): in the case of direct contact with children this will be a 'Standard' disclosure; in the case of indirect contact with children this will be a 'Basic' disclosure;
 - expected to sign the appropriate Statement of Commitment to the organisation's Child Protection Policy as a condition of the visit;
 - expected to sign a personal declaration stating any criminal convictions, including those considered 'spent', and declaring any previous investigations or allegations made against them with respect to child protection issues (N.B. only convictions or history that might be considered dangerous to the safety or well-being of children or their families will be considered as reasonable cause to decline sponsorship visits);
 - expected to provide 2 contacts for referees;
 - expected to provide the organisation with their passport number;
 - expected to be interviewed by the organisation's designated child protection person / Officer to ensure their suitability for the visit. this briefing should include training on CSC's Code of Behaviour and CSC's guidelines on communications about children (including use of images).
- 5) If a sponsor chooses not to comply with any of the requirements listed above the visit will be cancelled.

- 6) Sponsor and child details are then forwarded to the national office concerned. Staff from that office would normally respond with permission for the visit.
- 7) Group sponsor visits will be subject to the same requirements above. Any sponsor wishing to join a group visit must attend a briefing meeting with the organisation prior to departure. A Child Protection Officer will be present during these briefings.
- 8) All visitors to the organisation's projects must be advised of behaviour protocols that should reflect national and local sensitivities. Visitors must sign and acknowledgement of receipt and understanding of these protocols as part of their orientation before they visit the child.
- 9) The organisation's partner / field office's rules for visits to sponsored children must be observed. This may require that a sponsor meet with a child in a central location such as the local organisation's office.
- 10) While visiting projects, sponsors must be accompanied by a member of the local organisation's staff, and will not normally be allowed to stay overnight. During group visits, when there may be more sponsors than members of staff to accompany them, child visits must be done in turn. **Under no circumstances should a sponsor be allowed to visit a child's home alone.**
- 11) Local staff must inform the organisation's headquarters should a sponsor attempt to return, unchaperoned, to a project on a subsequent occasion.
- 12) Sponsors and sponsored families should not exchange mailing addresses during visits.
- 13) The organisation will retain the right to cancel a sponsor's visit at any time. Local staff must be informed if the organisation's staff have **any** suspicions, so that the situation can be monitored.
- 14) Communities and families participating in sponsorship programmes are advised of the organisation's procedures regarding sponsor visits. They are encouraged to report immediately any visit that has not been arranged by the organisation's staff or any request from a sponsor that encourages withholding information from the organisation's staff or other members of the community.
- 15) For overseas partners / field offices to be eligible to receive sponsor visits they should undertake to provide the organisation with a Sponsor Visit Report following every visit. In the case of group visits the organisation will prepare a report. (The visit must be reported in full detail giving both positive and negative information, as the report may have a bearing on future requests). Project staff should be reassured that information contained in reports remains confidential, and is not available to sponsors, and the organisation will make clear that details should be included of **any** inappropriate behaviour. Actual or suspected cases of abuse or inappropriate behaviour must be reported immediately to the organisation, and appropriate action taken. This may include criminal investigation and potential severance of the relationship with the organisation.
- 16) In the case of any breach of the above guidelines, the organisation should be careful to thoroughly investigate every case by contacting the child and their family, the in-country staff and the sponsor or person visiting. Possible action may include bringing the sponsorship to a close and taking follow-up action with external bodies as appropriate.

APPENDIX 4

Recognizing Signs of Abuse⁶¹

“Recognising indications of potential abuse is complex and there is no simple checklist to allow easy recognition.”⁶² “There are potential warning signs that [you] can be alert to but they should be observed and assessed with care.”⁶³ “It should not be automatically assumed that abuse is occurring, and talking to the child may reveal something quite innocent. It is important, however, not to dismiss significant changes in behaviour, fears, worries, and physical indicators a child is exhibiting. [...] Do not ignore these signs, but remember it is not your role to become an investigator.”⁶⁴ Report any concerns to the designated child protection contact in your organisation.

<p>Possible signs of physical abuse⁶⁵:</p> <ul style="list-style-type: none"> • Bruises, burns, sprains, dislocations, bites, cuts • Improbable excuses given to explain injuries • Refusal to discuss injuries • Withdrawal from physical contact • Arms and legs kept covered in hot weather • Fear of returning home or of parents being contacted • Showing wariness or distrust of adults • Self-destructive tendencies • Being aggressive towards others • Being very passive and compliant • Chronic running away 	<p>Possible signs of neglect⁶⁶:</p> <ul style="list-style-type: none"> • Frequent hunger • Poor personal hygiene • Constant tiredness • Inappropriate clothing, e.g. summer clothes in winter • Frequent lateness or non-attendance at school • Untreated medical problems • Low self-esteem • Poor social relationships • Compulsive stealing • Drug or alcohol abuse
<p>Possible signs of emotional abuse⁶⁷:</p> <ul style="list-style-type: none"> • Physical, mental and emotional development is delayed • Highly anxious • Showing delayed speech or sudden speech disorder • Fear of new situations • Low self-esteem • Inappropriate emotional responses to painful situations • Extremes of passivity or aggression • Drug or alcohol abuse • Chronic running away • Compulsive stealing 	<p>Possible signs of sexual abuse:</p> <ul style="list-style-type: none"> • Age inappropriate sexualised behaviour (Sense International, 5.2.3) • Physical indicators (general and in genital and anal areas)⁶⁸ • Behavioural indicators (general and sexual) which must be interpreted with regard to the individual child’s level of functioning and development stage⁶⁹

⁶¹ This material has been based on information compiled from Sense International Child Protection Policy, section 5.2.and ECPAT Australia, *Choose with Care*, pp.34-35.

⁶² Sense International Child Protection Policy, section 5.2.1.

⁶³ Sense International Child Protection Policy, section 5.2.2.

⁶⁴ ECPAT Australia, *Choose with Care*, p.34.

⁶⁵ ECPAT Australia, *Choose with Care*, p.34.

⁶⁶ ECPAT Australia, *Choose with Care*, p.35.

⁶⁷ ECPAT Australia, *Choose with Care*, p.35.

⁶⁸ Detailed indicators are outlined in ECPAT Australia, *Choose with Care*, p.36.

Possible signs of concern regarding adult behaviour:

- A person in whose presence a child or children becomes unusually distressed or agitated can be a cause for concern (Sense International, 5.2.5)
- A member of staff, volunteer, or parent asks a child to lie about anything (especially if it is about meeting that child) is a cause for concern (Sense International, 5.2.7)
- Any member of staff, volunteer, or parent who asks you lie about a situation involving a child – particularly if that child looks distressed – is a cause for concern (Sense International, 5.2.6)
- Any person who persistently fails to follow the organisation’s Code of Conduct / behavioural protocols (detailed in the child protection policy) is a cause for concern, particularly if reasons are evasive (Sense International, 5.2.4)
- Private (i.e. outside of work) meetings between a child and a member of staff or volunteer are a cause for concern (Sense International, 5.2.8)

⁶⁹ Detailed indicators are outlined in ECPAT Australia, *Choose with Care*, p.37.

APPENDIX 5

Sample Form: Declaration of Qualification for Trusteeship

As [organisation] is considering you for a trusteeship within the governing body or ‘Board of Trustees’ of [organisation], before you are considered, current trustees must ask you to confirm that you are not disqualified from acting as a trustee, as detailed in section 72(1) of the *Charities Act 1993*:

- People under the age of 18, unless the charity is a registered company;
- Anyone convicted of an offence involving deception or dishonesty unless the conviction is spent;
- Anyone who is an undischarged bankrupt;
- Anyone who has previously been removed from trusteeship of a charity by the Court or the Commissioners; and
- Anyone who is under a disqualification order under the Companies Disqualification Act of 1996.

I hereby confirm that I am not disqualified for becoming a charity trustee, as defined under 72(1) of the *Charities Act 1993*.

I also confirm that I have received and read [organisation] Trustees’ pack which includes: [organisation] Articles of Association, [organisation] last set of audited accounts, the meeting minutes from the last three Trustees’ meetings, and the Charity Commission’s publication Responsibilities of Charity Trustees (CC3). After reading these documents, I understand what my responsibilities would be as trustee and foresee no personal interests that would in any way conflict with my ability to serve as a [organisation] trustee.

Finally I do understand that [organisation], as an organisation working for vulnerable and marginalised children, has in place a Child Protection Policy and thereby confirm that I have read the policy and signed the appropriate Statement of Commitment to the policy. I further understand that adherence to [organisation]’s Child Protection Policy will involve the following: undergoing a disclosure from the Criminal Records Bureau; signing a personal declaration stating any criminal convictions, including those considered ‘spent’, and declaring any previous investigations or allegations made against me with respect to child protection issues; providing two character references.

Signed: _____

Date: _____

APPENDIX 6

Criminal Records Bureau (CRB)

Contact details:

Information Line: 0870 90 90 811

Overseas Enquiry Line: 0870 0 100 450

Address: Customer Services, CRB, PO Box 100, Liverpool L3 6ZZ, UK

Website: www.crb.gov.uk

- The CRB is the government institution responsible for administering criminal record checks for England and Wales for recruitment and licensing purposes. It operates as an executive agency of the Home Office. It is run by a Chief Executive who is responsible to the Home Secretary. It was conceived under Part V of the Police Act of 1997 largely in response to public concern about the safety of children and vulnerable adults.
- “The CRB helps organisations to perform better by screening out candidates who may be unsuitable for certain kinds of work. In doing this it particularly helps to provide protection for children and other vulnerable members of society.”

The CRB achieves its purpose by providing a service called Disclosure which operates at 3 levels: Basic, Standard and Enhanced Disclosure.

- A **Basic Disclosure** will show all convictions held at national level which are not “spent” under the Rehabilitation of Offenders Act 1974.
- A **Standard Disclosure** will be available for posts or purposes that are exceptions to the Rehabilitation of Offenders Act. **Groups eligible to apply to this certificate will include those whose duties involve regular contact with children and young people under the age of 18** and elderly, sick or disabled people, those involved in the administration of the law and those employed in certain other sensitive areas and professions. The certificate will include details of convictions, including convictions “spent” under the Rehabilitation of Offenders Act, and cautions, reprimands and warnings recorded at national level; and for those working with children or vulnerable adults the Disclosure will include a check of the DfEE (Department for Education and Employment) and DoH (Department of Health) lists of people barred from working with the vulnerable.
- An **Enhanced Disclosure** which will be available for **those applying for positions which involve regularly caring for, training, supervising or being in sole charge of persons aged under 18**, or vulnerable adults, for certain statutory licensing purposes and for those being considered for judicial appointments. Like the Standard Disclosure, and Enhanced Disclosure will contain information on spent and unspent convictions and cautions held at national level but, in addition, will include information from local police records including relevant non-conviction information. The DfEE and DoH lists will also be checks for those working with children and the vulnerable.

The Consortium for Street Children is registered with the Criminal Records Bureau as an “umbrella body”. All members of CSC have the opportunity to register as counter-signatories of this resource; with the price included in the price of membership of CSC.

APPENDIX 7

Selected Articles from the United Nations Convention on the Rights of the Child

Taken holistically, the CRC provides a comprehensive framework for the protection, provision, and participation of all children without discrimination to ensure their survival and development to the maximum extent possible. On the understanding that CRC must be read as a whole, the following articles nevertheless form the specific basis of children's protection issues.

Article 1

For the purposes of the present Convention, a child means every human being below the age of eighteen years unless under the law applicable to the child, majority is attained earlier.

Article 2

1. States Parties shall respect and ensure the rights set forth in the present Convention to each child within their jurisdiction without discrimination of any kind, irrespective of the child's or his or her parent's or legal guardian's race, colour, sex, language, religion, political or other opinion, national, ethnic or social origin, property, disability, birth or other status.
2. States Parties shall take all appropriate measures to ensure that the child is protected against all forms of discrimination or punishment on the basis of the status, activities, expressed opinions, or beliefs of the child's parents, legal guardians, or family members.

Article 3

1. In all actions concerning children, whether undertaken by public or private social welfare institutions, courts of law, administrative authorities or legislative bodies, the best interests of the child shall be a primary consideration.
2. States Parties undertake to ensure the child such protection and care as is necessary for his or her well-being, taking into account the rights and duties of his or her parents, legal guardians, or other individuals legally responsible for him or her, and, to this end, shall take all appropriate legislative and administrative measures.
3. States Parties shall ensure that the institutions, services and facilities responsible for the care or protection of children shall conform with the standards established by competent authorities, particularly in the areas of safety, health, in the number and suitability of their staff, as well as competent supervision.

Article 6

1. States Parties recognize that every child has the inherent right to life.
2. States Parties shall ensure to the maximum extent possible the survival and development of the child.

Article 12

1. States Parties shall assure to the child who is capable of forming his or her own views the right to express those views freely in all matters affecting the child, the views of the child being given due weight in accordance with the age and maturity of the child.
2. For this purpose, the child shall in particular be provided the opportunity to be heard in any judicial and administrative proceedings affecting the child, either directly, or through a representative or an appropriate body, in a manner consistent with the procedural rules of national law.

Article 13

1. The child shall have the right to freedom of expression; this right shall include freedom to seek, receive and impart information and ideas of all kinds, regardless of frontiers, either orally, in writing or in print, in the form of art, or through any other media of the child's choice.

Article 19

1. States Parties shall take all appropriate legislative, administrative, social and educational measures to protect the child from all forms of physical or mental violence, injury or abuse, neglect or negligent treatment, maltreatment or exploitation, including sexual abuse, while in the care of parent(s), legal guardian(s) or any other person who has the care of the child.

2. Such protective measures should, as appropriate, include effective procedures for the establishment of social programmes to provide necessary support for the child and for those who have the care of the child, as well as for other forms of prevention and for identification, reporting, referral, investigation, treatment and follow-up of instances of child maltreatment described heretofore, and, as appropriate, for judicial involvement.

Article 25

States Parties recognize the right of a child who has been placed by the competent authorities for the purposes of care, protection or treatment of his or her physical or mental health, to a periodic review of the treatment provided to the child and all other circumstances relevant to his or her placement.

Article 32

1. States Parties recognize the right of the child to be protected from economic exploitation and from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral or social development.

Article 33

States Parties shall take all appropriate measures, including legislative, administrative, social and educational measures, to protect children from the illicit use of narcotic drugs and psychotropic substances as defined in the relevant international treaties, and to prevent the use of children in the illicit production and trafficking of such substances.

Article 34

States Parties undertake to protect the child from all forms of sexual exploitation and sexual abuse. For these purposes, States Parties shall in particular take all appropriate national, bilateral and multilateral measures to prevent:

- (a) The inducement or coercion of a child to engage in any unlawful sexual activity;
- (b) The exploitative use of children in prostitution or other unlawful sexual practices;
- (c) The exploitative use of children in pornographic performances and materials.

Article 36

States Parties shall protect the child against all other forms of exploitation prejudicial to any aspects of the child's welfare

Article 37

States Parties shall ensure that: (a) No child shall be subjected to torture or other cruel, inhuman or degrading treatment or punishment. Neither capital punishment nor life imprisonment without possibility of release shall be imposed for offences committed by persons below eighteen years of age.

Article 39

States Parties shall take all appropriate measures to promote physical and psychological recovery and social reintegration of a child victim of: any form of neglect, exploitation, or abuse; torture or any other form of cruel, inhuman or degrading treatment or punishment; or armed conflicts. Such recovery and reintegration shall take place in an environment which fosters the health, self-respect and dignity of the child.

APPENDIX 8 (A)

STATEMENT OF COMMITMENT

to Consortium for Street Children’s Child Protection Policy

VERSION A:

**CSC Secretariat – staff, contractors, trustees, officers, interns and
volunteers**

“I, _____[name]_____, have read and understood the standards and guidelines outlined in this Child Protection Policy. I agree with the principles contained therein and accept the importance of implementing child protection policies and practice while working with the Consortium for Street Children.

(Print name)

(Job title / role)

(Signature)

(Date)

APPENDIX 8 (B)

STATEMENT OF COMMITMENT

to Consortium for Street Children's Child Protection Policy

**VERSION B:
CSC individual member**

"I, _____[name]_____, as an individual member of the Consortium for Street Children, have read and understood the standards and guidelines outlined in this Child Protection Policy. I agree with the principles contained therein and accept the importance of implementing child protection policies and practice while associated with the Consortium for Street Children.

(Print name)

(Signature)

(Date)

APPENDIX 8 (C)

STATEMENT OF COMMITMENT

to Consortium for Street Children’s Child Protection Policy

VERSION C:
CSC organisational member

“I, _____(name)_____, on behalf of _____(organisation)_____, have read and understood the standards and guidelines outlined in this Child Protection Policy. _____(Organisation)_____ agrees with the principles contained therein and accepts the importance of implementing child protection policies and practice in its work while a member of the Consortium for Street Children.

On the understanding that CSC will offer support for this implementation, _____(organisation)_____ commits to:

- * submitting its existing child protection policy to CSC for assessment against the criteria contained in Appendix 1; (or)
- * developing its own child protection policy for implementation in the UK, in conformity with the essential minimum components outlined in Appendix 1.

(* delete as applicable)

_____ (Organisation)_____ is open to working with CSC to explore the implications of this policy for its overseas partners, and to work together to build our mutual capacity to develop and implement child protection policies and practice.

The designated contact person within _____(Organisation)_____ responsible for communication with CSC on child protection issues is _____(name of individual)_____ .

Senior organisation representative:

(Print name)

(Job title / role)

(Signature)

(Date)

Child protection contact person:

(Print name)

(Job title / role)

(Signature)

(Date)

APPENDIX 8 (D)

STATEMENT OF COMMITMENT

to Consortium for Street Children’s Child Protection Policy

**VERSION D:
CSC direct overseas partner**

“I, _____(name)_____, on behalf of _____(organisation)_____, have read and understood the standards and guidelines outlined in this Child Protection Policy.

_____ (Organisation)_____ agrees with the principles contained therein and accepts the importance of implementing child protection policies and practice in its work.

_____ (Organisation)_____ is open to working with CSC to explore the implications of this policy for our organisation, and to work together to build our mutual capacity to develop and implement child protection policies and practice while associated with the Consortium for Street Children.

The designated contact person within _____ (Organisation)_____ responsible for communication with CSC on child protection issues is _____ (name of individual)_____ .

Senior organisation representative:

(Print name)

(Job title / role)

(Signature)

(Date)

Child protection contact person:

(Print name)

(Job title / role)

(Signature)

(Date)

CSC Child Protection Policy

APPENDIX 8 (E)

STATEMENT OF COMMITMENT

to Consortium for Street Children's Child Protection Policy

VERSION E:

Individuals on project visits (e.g. donors, journalists, researchers and sponsors)

"I, _____[name]_____, have read and understood the standards and guidelines outlined in this Child Protection Policy. I agree with the principles contained therein and accept the importance of implementing child protection policies and practice while associated with the Consortium for Street Children.

(Print name)

**(Job title / role)*

(Signature)

(Date)

**(delete as applicable)*

CSC Child Protection Policy

APPENDIX 8 (F)

STATEMENT OF COMMITMENT

to Consortium for Street Children's Child Protection Policy

VERSION F:

Organisation or individual applying for CSC membership

I, _____ (*name*), [*on behalf of _____ (*organisation*) _____], have read and understood the standards and guidelines outlined in this Child Protection Policy. *I / [_(*organisation*)_] agree/s with the principles contained therein and accept/s the importance of implementing child protection policies and practice should *I / [_(*organisation*)_] be accepted as a member of the Consortium for Street Children.

*I / [_(*organisation*)_] understand/s that, if accepted as a member of CSC, *I / [_(*organisation*)_] will be expected to comply with the policy as outlined in Section I.10.2 ('CSC's UK-based members') and that this will involve signing the relevant Statement of Commitment outlined in Appendix 11 (B) (for individuals) or 11(C) (for organisations).

(*Print name*)

*(*Job title / role*)

(*Signature*)

(*Date*)

(* delete as applicable)